

Winstone Wallboards Limited

Quality Policy

Winstone Wallboards Ltd is a business unit within Fletcher Building Ltd pursuing excellence in the development, manufacture and supply of gypsum based wall and ceiling lining systems and other gypsum and plaster based products to satisfy the needs of the New Zealand building industry.

Our commitment to key goals, values and behaviours (including those for quality) are outlined in the **'Winstone Wallboards Way'** and the **Customer Service Promise**.

This commitment is demonstrated through the allocation of appropriate financial and other resources.

Our goals will be achieved by:

1. Management's commitment to the importance of quality.
2. Working with our customers, suppliers, staff and other industry stakeholders via mechanisms such as focus groups, complaint analysis and formal surveys to define our quality standards
3. Striving to satisfy the needs and expectations of our customers by continual improvement of products, services and processes and that these comply with relevant regulations and specifications.
4. Implementing and maintaining a documented business management system based on compliance with the requirements of ISO 9001:2015 - Quality Management Systems.
5. Adherence to the principle that the control and improvement of quality and its verification is primarily the responsibility of the person or team performing the work.



Mike Arthur
General Manager
Winstone Wallboards Limited

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About this version: This policy supersedes any previous or existing policies for Winstone Wallboards.

Updates to this policy document

Version	Details	Authority	Dates
1.0	First revision and release	General Manager	August 2017
1.1	Review and update	General Manager	March 2019
1.2	Review and update	General Manager	July 2020
1.3	Review and update	General Manager	July 2021
1.4	Review and update	General Manager	July 2023
1.5	Added document number & changes on signatory	General Manager	April 2024

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