



New DTS text message update September 2024

We're excited to announce the launch of two new features in our text messaging system designed to enhance your experience. The site inspection report message will provide the site contact with immediate access to the completed site inspection report. The Proof of Delivery message will provide name and signature of who signed for the delivery. The text messages are automated and will be sent as soon as the task is completed.

The links will contain only the details you need and will be available for 7 days via text message. If you require access after this period, simply contact our Customer Services team for a copy. Please note that the site inspection is not a risk assessment tool but is intended to ensure the correct delivery method and site readiness. If your site is not ready to meet the delivery requirements, please reach out to your Merchant or our Customer Services team to reschedule the delivery.

BENEFITS OF THE NEW TEXT MESSAGES:

- Clear communication
- Reduces confusion about requirements
- Immediate delivery of the site inspection to the relevant person
- Minimizes misunderstandings
- Increases on-time site readiness
- Notification that your order has arrived safely and successfully
- Confirmation of signee

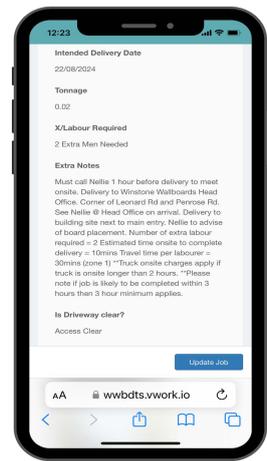
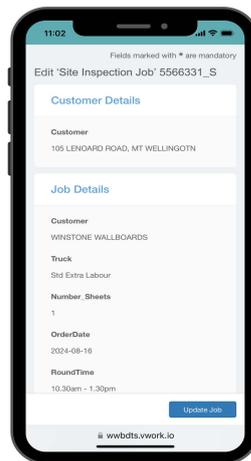
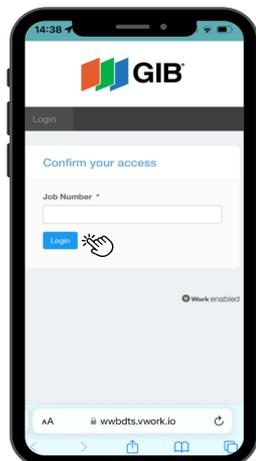
Site Inspection text message:

1. You will receive a text with a link to your site inspection. Click the link to access the login page.

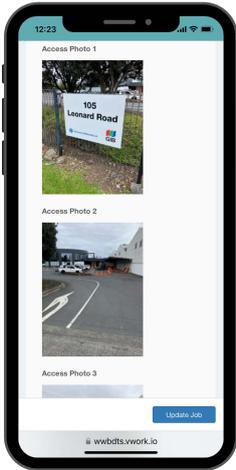
2. Open the login page, copy the job number from the text, and paste it into the login field. Add "_S" (case-sensitive) at the end.

3. After logging in, you'll see your Site Inspection report with all the details.

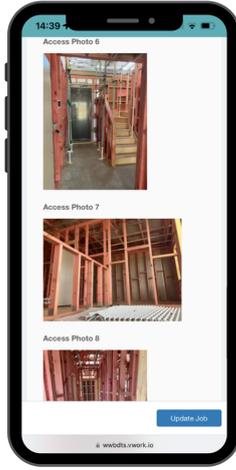
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Proof of Delivery text message:

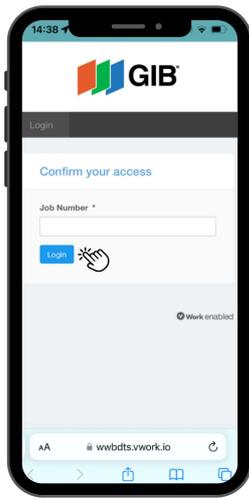
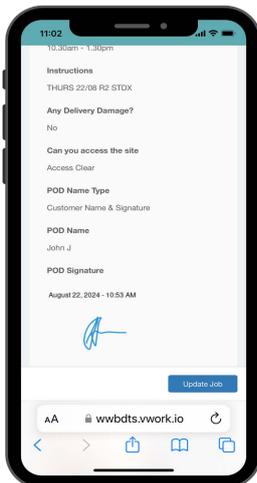
1. You will receive a text message with a link to your Proof of Delivery. Click the link to access the login page.

2. Open the login page, copy the job number from the text, and paste it into the login field. Add "_D" (case-sensitive) at the end.

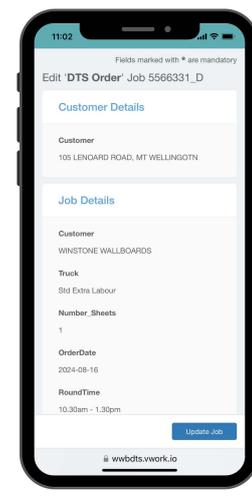
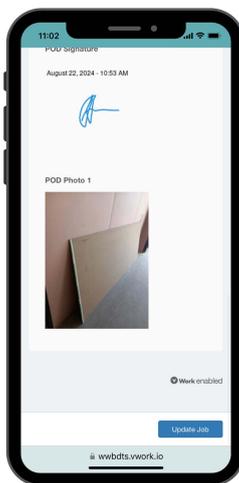
3. After logging in, you'll see your Proof of Delivery with all the details.



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