

Delivering on Promises.

- Launching the MyGIB® ordering tool.
- Calling all PreFab manufacturers.
- The updated GIB® Site Guide out now

NEW GIB® FIRE RATED SYSTEMS MANUAL OUT NOW

LITERATURE

by Frank Kang
Technical Support and
Development Engineer



Good fire design requires coordination and collaboration between a number of parties from the fire engineer to architect, contractor and sub-contractors like installers.

With the release of the updated GIB® Fire Rated Systems literature, we aim to help reduce confusion in the market about fire rated systems and provide good guidance on issues that commonly come up when dealing with fire.

The GIB® Fire Rated Systems literature is already a core resource for the design and detailing of fire rated systems within New Zealand.

This update has largely focused on simplifying and clarifying information, systems and details to make it easier for both designers and installers to correctly and quickly utilise the information within the GIB® Fire Rated Systems literature. In addition, reducing costs of fire systems and detailing has also been a key focus, leading to many of the new systems, underscoring our commitment to lowest total cost systems.

The literature update adds a range of new tested GIB® systems including the inclusion of 10 minute smoke separation walls, and timber and steel systems offering FRRs of between 30 minutes and 180 minutes.

In addition to a wider range of systems, Winstone Wallboards has released a new product: GIB Fire Soundseal® (see page 5). GIB Fire Soundseal® is a single component, non-sag, acrylic based interior sealant for use where specified.

Additional or clarified guidance has been included on NLB steel stud heights, top-down fire exposure design, and use of metal components within suspended

ceiling grid systems. Many junction details have been clarified or added, including new deflection head details.

The GIB® Fire Rated Systems literature is available for download from the GIB® website. Copies of the literature can also be requested through gib.co.nz

For further information visit gib.co.nz or call the GIB® Helpline 0800 100 442.



Overview of Changes

NEW PRODUCT

- GIB Fire Soundseal®
- GIB® Grabber® Drill Point Fine Thread screw

NEW SYSTEMS

- Smoke separation wall
- GBTL 30c
- GBUW 60 / GBUC 60 – Revised
- GBUW 180
- GBS 90b / GBS 60b
- GBS 120b
- GIB® Panel Shaft

OTHER ADDITIONS

- NLB steel stud centres and wall height guidance
- 'Top-down' fire exposure design guidance
- Metal components used within suspended ceiling grid systems
- Clarifications to junction details including deflection heads

THANKS 2018 WELCOME 2019

FOREWORD

by David Thomas
General Manager



Firstly, I would like to take this opportunity to say a huge thank you to Simon Cooper. As many of you will be aware, for the last 8 months I was seconded to Fletcher Building in the Interim role of CE Building Products Division. I truly valued the experience, but am also very pleased to be back with the team at Winstone Wallboards. During, that time the company continued to do very well

under Simon's excellent guidance. While Simon acknowledges the contribution of the senior team, and indeed the entire organisation, I personally believe he did a stellar job and I would therefore very much like to warmly commend him for his outstanding leadership.

Your 'Purpose'

Establishing and articulating the 'Purpose' of an organisation, beyond shareholder returns, is currently very much part of the language of the corporate world. Concepts such as social responsibility, social capital, integrated reporting, sustainability and diversity are occupying our consideration far more than in the past. This is, by no means solely the domain

of Corporates, indeed one could argue that smaller enterprises are leading the way in this field.

Earlier this year Fletcher Building's most recent employee survey indicated a strong desire by employees to understand the purpose of the company. Using a consultative process involving people from across the organisation, the Group addressed this request and recently launched its new Purpose statement "Improving the world around us through smart thinking, simply delivered". My first reaction on seeing the statement was to think that this would readily resonate with people within Winstone Wallboards as it is very much aligned to our strong desire to deliver products, systems and services that will provide better building interiors in New Zealand. It also linked with our desire to

be innovative, easy to deal with, and an organisation on which you can rely.

When I reflect on the content of this issue of GIB® News (and indeed other issues) I feel that all of the articles are good examples of how we are working towards fulfilling that Purpose.

We are now close to the end of what has been another challenging and busy year for you all and I am sure that this will continue in 2019. This has certainly been the case for Winstone Wallboards and I would like to take this opportunity to most warmly thank you for your support for yet another year. Our best wishes for a great festive season, and a successful and Purpose fulfilling 2019.

THE MOST EFFICIENT WAY TO GET THE JOB DONE

COMMERCIAL SERVICES

by Lynn Muavae
Customer Service -
Commercial



You know the convenience of using GIB® Services. But do you know how much value these services add to your bottom line?

A significant part of our business is about supporting our customers - on the drawing board and on site. Our Systems can be complex, and particularly with the unique realities of commercial construction, specific and tailored support whether in technical advice or customised delivery, can make a significant difference in the seamless running of a project. Our services are designed to save you time and money, keep you safe and focused on the job at hand.

Our new GIB® Commercial Services brochure details the wide range of services we have available, including case studies and testimonials from customers. GIB® Commercial Services include:

Technical Support Services

With comprehensive technical information always at hand and a professional team of hugely experienced builders and building engineering experts available by phone, online or face-to-face, you'll always get the right information when you need it.

Customised Delivery Services

Commercial sites require a range of delivery solutions and our award winning team will find the most efficient delivery service for your project, including nationwide next day delivery and Delivered to Site services. Delivery can be coordinated with crane schedules on large sites and special packaging, such as shrink wrapping and/or strapping, can also be arranged.

Cut to Length

Order your plasterboard to the specific length you need*. Customising board lengths to stud heights or wall lengths can result in significant labour savings through less cutting, stopping and waste.

Consistent product quality means efficiency in installation

Extensive internal quality control and leading edge technology ensures GIB® plasterboard and accessories offer proven reliability.

**Some conditions apply, including minimum order quantities and lead times.*

For further information download the 'Commercial Services' brochure on gib.co.nz/commercial-services or call the GIB® Helpline on 0800 100 442.



DOWNLOAD TODAY.

With MyGIB® you can order GIB® products from wherever, whenever.

Simply download the GIB® App and register at the 'MyGIB®' tab.



WHEREVER, WHENEVER - MYGIB®

DIGITAL ORDERING

by Karen Richter
Marketing Executive



Ordering your GIB® plasterboard has just got a whole lot easier thanks to the new MyGIB® ordering tool, which reduces the chance of errors and saves time and money.

The MyGIB® ordering tool is part of our ongoing commitment to deliver the best possible service, streamlining the ordering and delivery process for both builders and merchants.

"It is crucial for us to keep moving forward," says Marketing Manager, Troy Smith. "More and more processes are going digital these days, and at Winstone Wallboards we are very keen to embrace this."

Developed by the digital team after months of hard work and research, the ordering tool is quick and simple to use. The ordering process is simple and intuitive and orders can be entered and sent directly from the building site. MyGIB® also stores past and current orders and keeps track of changes to submitted orders.

"Over the last year we've been visiting customers and looking over their shoulders to ensure we fully understand their work processes and requirements",

says Head of the Digital Team, Liz Middleton. "A huge amount of thinking, processing and revising has gone into the development of this tool, and we are extremely proud to be launching it as a way of making life easier for our customers."

MyGIB® is part of the existing GIB® App.



To use the ordering tool you need to register first. A helpful video link for how to use the tool can be found once you login to MyGIB® or visit gib.co.nz/MyGIB

Builder and Installer customers will be able to use MyGIB® to select their choice of GIB® plasterboard and GIB-Cove®, delivery method, and then send the order straight to their merchant, all from the building site. Email your order to other people to keep everyone in the loop.

An added benefit of the new tool is the easy copying and adjusting of orders for large projects making ordering easier and faster on sites like multiple unit apartment buildings.

The MyGIB® ordering tool is available on mobile and tablet from the GIB® App. Alternatively, you can access it from your desktop on mygib.gib.co.nz

LEFT: The Digital Team.
FROM LEFT TO RIGHT: Sergio Turcheniuk, Liz Middleton, Carwyn Kupa, Keng Soon Choi

CALLING ALL PREFAB MANUFACTURERS – LET US HELP!

TECHNICAL

by Clara Sumner
Partnership Manager –
Industry Associations



Prefab, modular, manufactured, off-site construction – it's coming. Prefab has always had that sensible optimism

around it: building in a covered, controlled, repetitive manner must lead to better safety, quality and speed. The complications, though, of financing, insurance, procurement, consenting and logistics, have often upended that optimism and mired Prefab in red tape, but things are changing.

We are here supporting the innovators bringing change to the industry. Making Prefab work is complicated enough without also needing to become an expert in fire or structural engineering. We will bring our technical support in bracing, noise control and fire to your designs and

processes to make your designs efficient, robust and code compliant. Already we have worked with Prefab manufacturers, large and small, on developing and testing details and systems to work with the unique requirements of Prefab construction. We look forward to working with you too.

If you are a manufacturer in the Prefab space, get in touch and allow us to share our extensive technical support for prefabricated construction.

Email clara.sumner@gib.co.nz or call the GIB® Helpline on 0800 100 442



IMPROVING THE CUSTOMER SERVICE OFFER

CUSTOMER SERVICES

by Grant Glover
Business Improvement
Manager



Followers of GIB® News will know that at Winstone Wallboards we're constantly looking to improve our customer service

by speaking with customers regularly and actively seeking ways we can make our delivery smoother.

We recently launched a new transport management system (TMS), which provides a single platform for delivery visibility for our call centre and operations staff. That means the team can now source electronic proof of delivery documents quickly and track deliveries in real time. The TMS also sends automated texts to customers advising Delivered to Site Service (DTS) vehicle arrival times to site. Our collection service from our distribution centres has been upgraded

too, minimising the wait time for next-day collections.

There are several other exciting improvements in the pipeline, including:

- A faster DTS damaged sheet replacement process, enabling us to provide replacement board within 24 hours as much as possible
- Improvements to the empty pallet collections, clearing sites faster and speeding up pallet credits for merchants
- New ways to improve the communication process around DTS site inspections, ensuring everyone

has the right information at the right time to ensure a hassle-free delivery

These are just a few of the improvements Winstone Wallboards are looking at this year, and we're looking forward to our customers reaping the benefits in the months ahead.

If you have an idea how we can improve our services please get in touch!

Email grant.glover@gib.co.nz or call the GIB® Helpline on 0800 100 442.

GIB BARRIERLINE® – A BOON FOR TERRACED HOUSING

TECHNICAL SERVICE

by Russell Pedersen
Technical Support and
Training Manager



Developers and architectural designers have been quick to take advantage of the GIB Barrierline® system, launched just over a year ago. Specially designed to speed up builds and address issues relating to terraced housing construction (like fire and noise linings/penetrations), the system is proving to be a great success.

Consisting of a double timber frame wall with a 25mm thick plasterboard barrier, GIB® Intertency Barrier Systems for Terrace Homes provide a NZBC

compliant separation wall between attached dwellings. The plasterboard barrier offers fire resistance, along with the wall linings, which can also be used for structural bracing and the incorporation of penetrations.

Noise control is another plus, thanks to the double cavity system which provides isolation from airborne sound. Insulation in both cavities is used to meet various performance levels and allows certain services to penetrate the wall linings.

GIB Barrierline® is a system that's providing first-rate solutions to a variety of problems, and with the added benefit of technical team training, Trade Talks and a regular line up of training events, installation issues have been minimal.

As part of our commitment to offering the very best service and support, site visits are all in a day's work for our technical team. Recently we visited a multi-terraced development where the first

stage was constructed using a traditional double wall system. The head contractor commented, "I could never go back" - a sentiment that was echoed by the architect, who had not had any requests for information and had engaged his plasterboard installer (a trained Club GIB® Installer) to include the GIB Barrierline® installation. One of the added benefits of this was that the installer was able to provide a PS3* for the entire system, from wall to wall and everything in between.

The key to the success of this project came down to good communication between the designer, head contractor and plasterboard installer - and plenty of technical support from the GIB® Technical Team.

As with any new product, we've developed and added specific construction details that have arisen from complications on site and interaction with other building materials.

**Producer Statement 3 – Construction (often used by the installers of proprietary systems)*



For further information and advice go to gib.co.nz or call the GIB® Helpline on 0800 100 442.

CEILING DIAPHRAGMS - LETS CONQUER THE CONFUSION

TALKING TRADE

by Bruce Vickers
Technical Training
Advisor



There are many different thoughts about where and when a ceiling diaphragm is required. In a nutshell, ceiling diaphragms under light and heavy roofs are required to comply with NZS 3604:2011.

Bringing it back to basics, you need to understand bracing lines - the imaginary lines running along and across the full length or width of the plan for a timber framed building. Usually they are at a maximum of 6m apart. They have no physical significance but are required to control the positioning of bracing elements and allow even distribution. By understanding the bracing line concept and not being restricted by exact placement of supporting walls, designers have more freedom with room sizes.

Any 10mm or 13mm GIB® Plasterboard can be used for a GIB® ceiling diaphragm. Both timber and steel battens may be used for the structure of the diaphragm.

A GIB® plasterboard ceiling diaphragm is a stiff and strong horizontal element which will effectively transfer loads to connected

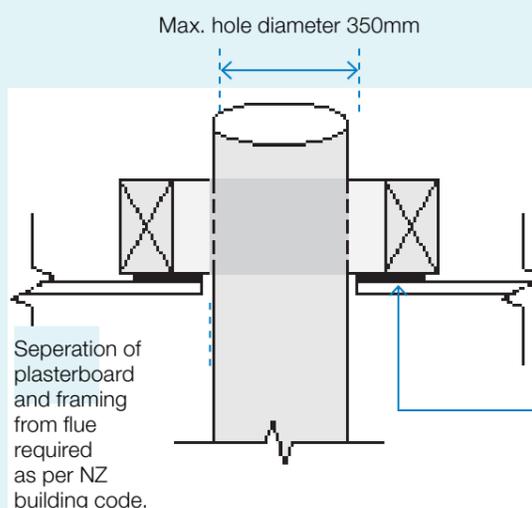
bracing walls/lines exceeding 6m or 7.5m with dragon ties to a maximum of 12m. The diaphragm itself does not have a bracing unit rating but is used when bracing lines exceed 6m separation. The basic shape of a ceiling diaphragm is square or rectangular (1:1 or 1:2). Protrusions are permitted but cut-outs for walls or sky lights are not. If a larger opening is unavoidable this must be in the middle 1/3rd of the diaphragm.* Where fireplace flues or range hood openings are required to penetrate the diaphragm, use a galvanised metal backing plate as in the image on right.

** Allowances for openings in the middle 3rd, please see Page 20 of our GIB EzyBrace® Systems Book.*

The length of a ceiling diaphragm shall not exceed twice its width, keep in mind this dimension is measured between supporting bracing lines, not the physical walls. Supporting bracing lines shall have a bracing capacity no less than the greater of 100 bracing units or 15 bracing units per metre of diaphragm dimension, these supporting walls are measured at right angles to the line being considered.

Linings must be installed over the entire area of the diaphragm. Fasteners are placed at specific centres around the perimeter of the ceiling diaphragm using the GIB EzyBrace® fastener pattern. For GIB® Rondo® Metal Battens, a metal channel or metal angle is required at the perimeter of the diaphragm. When planning your sheet set out, use full width sheets where possible. Minimum sheet size of 600mm x 1800mm provided all adjacent sheets are back blocked.

Section view



Plan view

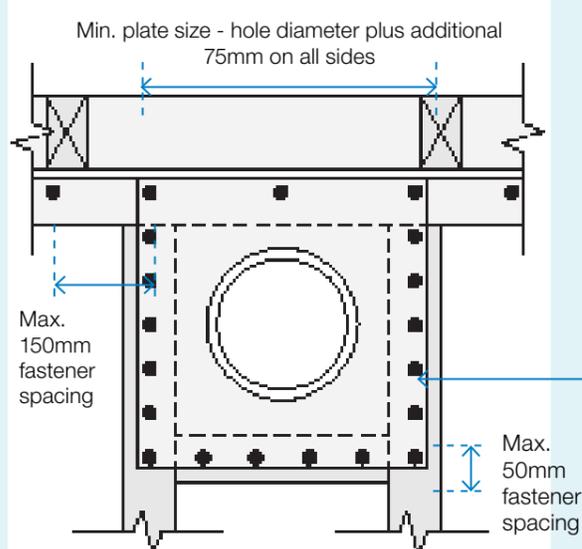


Figure 1: Fireplace Flues and Range Hood Openings

For further information download the 'Best Practice Series No 6 and 7' from

the GIB® Website or call the GIB® Helpline on 0800 100 442.

THERMAL EFFECTIVENESS OF BRICK VENEER AND LIGHTWEIGHT EXTERNAL WALLS*

EXTERIOR SYSTEMS

by Dale Olsen
Exterior Systems
Manager



The Gypsum Board Manufacturers of Australasia has recently commissioned independent comparative research into the energy efficiency of conventional external walls and external walls with high thermal mass. For those moving towards smarter construction, thinking about cost effective building methods may be a greater differentiator when planning a project.

Prepared by Clarkson Consulting Services Pty Ltd, the wall systems analysis found "... that when exposed to similar climatic conditions, the more

commonly used construction systems (brick veneer and lightweight cladding – direct fixed or battened) provided a very similar thermal performance when constructed with the same levels of BCA / BASIX compliant insulation and glazing."

According to Bill Thompson, who sits on the GBMA sub-committee that managed the research project, the Clarkson Consulting review provides evidence that supports thermal credentials and benefits of lightweight construction using plasterboard.

"The report highlights the importance of cost effective construction, and identifies that the thermal performance of carefully considered lightweight construction can be similar to heavy elements."

"The report was not commissioned to identify one system as being better than another," commented Thompson. "The GBMA wanted to equip gypsum board manufacturers with information that could be shared with potential, new and existing customers when talking about smart construction."

"What the review does qualify is the importance of insulation and glazing in smart residential construction. There is a stronger awareness of the importance of glazing, insulation and air leakage today than there was 20 years ago," continued Thompson. "The performance of any sort of construction depends on the careful selection of lightweight material and air leakage minimisation. In addition to this, control of air leakage relies on product installation integrity."

The GBMA aims to promote a more holistic approach to smart construction to ensure improved future building performance. The Building Code is reflective of the whole of house performance approach, with impending amendments to the code regarding glazing and air leakage due for release in 2019.

"The requirements around insulation, air leakage and thermal performance are very strong in Europe, primarily because of the aggressive climate and high energy costs," stated Thompson. "Australia's population is predominately on the east coast, where the climate is more

benign and houses haven't needed to be constructed to cope with incredibly cold or hot temperatures. However, Australia is catching up because of its obligations to meet its 2030 climate change target, to align with the Paris Agreement."

Overseen by Scott Clarkson, Principal Consultant of Clarkson Consulting Services Pty Ltd, the GBMA commissioned review concludes, "Whilst construction techniques such as cavity brick and reverse brick veneer, when properly insulated, may present significant annual savings in the operational costs of air conditioning, when balanced against the additional construction costs and potential delays in construction, more conventional construction systems (ie. lightweight cladding and brick veneer) can present more affordable and practical solutions to builders and homeowners."

**Press release from Gypsum Board Manufacturers of Australasia (GBMA), August 2018*

WE REQUEST YOUR ONGOING SUPPORT FOR THIS IMPORTANT SERVICE

SUSTAINABILITY

by Kevin Golding
Sustainability Manager



Green Gorilla, like the rest of the waste industry recognised that waste plasterboard is a significant contributor to landfill waste. They investigated the feasibility of collecting plasterboard waste from building sites and received a 50% grant (\$500,000) from the Ministry for Environment to design and construct New Zealand's first (and only) dedicated plasterboard recycling plant.

Incoming plasterboard now comes from 3 sources:

- Dedicated collection via plasterboard bags
- Plasterboard separated from C & D waste via the sortline
- Waste plasterboard from Winstone Wallboards manufacturing process

Green Gorilla are the only waste collection company actively collecting, separating and recycling plasterboard, and although

they are willing to receive board from the major landfill companies, they prefer to landfill it.

Over the last 3 years Green Gorilla have actively promoted not only the collection side but also developed markets for the recycled gypsum.

The business had reached the stage where a dedicated building was required and they opened a new building and plasterboard recycling facility in 2018. This new building will allow them to better showcase the plasterboard recycling initiative along with its other recycling and processing operations.

As mentioned before, the considerable investment in fixed plant and buildings has been supported by a dedicated marketing and sales investment, commitment to attracting and capturing the necessary feedstock to make the system financially viable. This has allowed us to slowly but surely establish a desire and a market for the sustainable handling and diversion from landfill of this product and assisted construction companies to achieve Greenstar and Homestar status.

"As with any sustainability initiative it will only ever be a success if a market can be established for the processed product. To this end considerable investment has been made in a sales and marketing campaign to attract and secure ongoing customers and use for



the gypsum and paper produced from the process. We acknowledge Winstone Wallboards support in this regard", says Clinton Jones from Green Gorilla.

To date Green Gorilla has invested over \$2million and has received approximately \$500k by way of Waste Minimisation fund grant for this service. In summary they have made a considerable investment in:

- Developing a unique processing system
- Establishing a customer base for feedstock with innovative methods of collection and direct delivery to the recycling operation
- Established ongoing sales channels for the products produced from the sorting, separation and processing of what was previously a waste material to landfill
- Made further investment in a dedicated building for manufacturing and storage of incoming plasterboard and recycled product

The Winstone Wallboards volume of waste material is central to the continuing success of the venture and the ability to produce high quality and sought after gypsum. Therefore, Green Gorilla requests your ongoing support for this important service.

For further information visit gib.co.nz/sustainability or download the brochure from gib.co.nz/greengorilla



QUALITY, RELIABILITY AND FLATTER CEILINGS

PRODUCT

by Cath Montgomery
Product Manager



The Technical Team at Winstone Wallboards are continually looking for ways to help our customers get superior results from their GIB® plasterboard, ensuring the end user is happy and the

builder has reduced numbers of costly call backs. This applies to products made in house and products manufactured by our business partners.

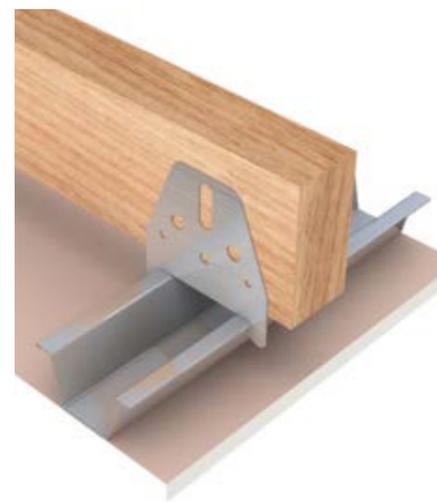
If it doesn't say GIB® Rondo®, it's NOT!

Winstone Wallboards partnership with Rondo® began almost 20 years ago. Together we developed the 310 GIB® Rondo® Metal Ceiling Batten to address the specific needs of the New Zealand

residential market. This product is still the bench mark in residential metal ceiling battens with 0.55 base metal thickness and a Z275 coating exceeding the NZBC durability requirements for interior use.

Many lookalikes have since entered the market, but if it doesn't say GIB® Rondo®, it's NOT!!

Using GIB® Rondo® products and systems means that, as well as a quality product, there is the additional assurance provided by the backing of the GIB® Product and Systems Warranty. Don't just presume that your ceilings are flat, ensure they are by using GIB® Rondo® Metal Ceiling Battens.



For further information visit gib.co.nz/products/gib-rondo-metal-battens/ or call the GIB® Helpline on 0800 100 442.

GIB® SITE GUIDE 2018

LITERATURE

by Gordon White
Market Manager
Residential



The new edition released in September 2018 includes the latest updates to GIB® product and systems as well as:

- Updated interior quality of finish information
- Improved guidance on using GIB® Delivered to Site Services
- Improved guidance on selecting and using the GIB® compound range

In the 2018 update we included amended details on installation guidance and working with GIB EzyBrace® and GIB Aqualine® Wet Area Systems.

How can you get hold of the new copy?

- Access the GIB® Site Guide on the go using the GIB® app.



- Download a copy of the GIB® Site Guide from the GIB® website gib.co.nz/site-guide-and-install or
- Request a hardcopy of the GIB® Site Guide via email: info@gib.co.nz



SARAH JOBLIN

Marketing Services Coordinator



Sarah Joblin is already well known across the business from her time as a PA. Her cheerful, can-do attitude, where no problem is too difficult, has already excelled within Winstone Wallboards. Her initiative, organisation and ability to work closely with our staff has been a real asset, and her success can be particularly seen in events like the GIB® Regatta and DesignEx. In her new role, Sarah will be managing multiple projects in event shows, making sure our brand is professionally displayed around New Zealand. Further to that she will also be looking after maintenance of the GIB® website to make sure all information is up to date. We look forward to her continuing to be a positive part of the team going in the future.

EVAN PILCHER

Commercial DTS Service Coordinator



A warm welcome to our new Commercial DTS Service Coordinator Evan Pilcher who joins the Winstone Wallboards team after 24 years working in the transport and logistics sector. He spent a decade with Mainfreight, in the role of Operations Trainer, has also managed the DTS service in Hamilton for CV Compton, and helped establish the service in Tauranga, as the Northern Area Manager for Booths Transport.

With these excellent industry experiences, Evan's focus will be on delivering the very best customer service to ensure and maintain good customer relations.

CRAIG SEYMOUR

Sales and Operation Planning Manager



Craig Seymour has joined the business in the role of Sales and Operation Planning Manager. Craig brings in excess of 20 years' experience in leading the planning functions within large customer focused manufacturing, warehousing and supply chain operations. More recently Craig has held senior roles with Smartfoods, Nutricia and BP, encompassing Sales and Operations Planning, Procurement, Inventory and Production Planning. At Winstone Wallboards, Craig will be responsible for supporting the Planning and Procurement team to ensure we continue to build our capability and meet the key objectives of our customer needs. We are very pleased to have Craig on board.



LIKE YOU, WE'RE PROUDLY BUILDING FOR NEW ZEALAND

CAMPAIGN

by Karen Richter
Marketing Executive



Every day, passionate and dedicated professionals come together as an industry for the good of all New Zealanders. It's something we're proud to have been a trusted part of for over 90 years.

"We wanted to acknowledge the great work people in the building industry are doing, while also recognising that the industry has never been busier, and that more and more businesses are working collaboratively to help create higher performance buildings, faster than ever before", says Gordon White, Residential Manager at Winstone Wallboards.

To view the video and take a journey through the 'World of GIB® plasterboard' visit gib.co.nz/proudly-building-for-new-zealand

GIB® products, systems and services designed with you in mind!

On-call technical information and support you can trust.

We have loads of ways to access everything you need to know about GIB® products and systems, plus we're always available with expert technical advice, to

ensure your projects run without delays and costly call-backs.

Continuous innovation.

For 90 years we've been developing innovative products and systems specifically for New Zealand conditions, to help improve the quality of your projects and make it easier for you.

Complete peace of mind.

We put all our time, energy and care into delivering reliable products, systems, services and support that help your jobs run smoothly. So you can move on with confidence.

WINSTONE WALLBOARDS NAMED BUILDING SUPPLIER OF THE YEAR

EVENTS

by Sarah Joblin
Marketing Services
Coordinator



A big thanks to all those who voted for us in this year's Hardware Awards. We feel very humble to have won the 2018 Supplier of the Year - Building Supplies award, for the 14th consecutive year.

Announced during a black-tie event in Auckland in October, this award recognises the outstanding suppliers of products to the hardware, builders' supply and home décor retail sectors.

We believe this is the best recognition we can get, and it's an accolade we are extremely proud of.

"It is a credit to all of us at Winstone Wallboards, that over an extended period of time, we continue to deliver service levels that are deemed to be best in the industry as judged by our customers," says Marketing Manager Troy Smith.

"This doesn't happen by chance or by standing still. It is because of the attitude of each of us delivering for our customers in every interaction and continually looking for ways to raise the bar and be better tomorrow than what we are today."

