



Requirement to move DTS delivery dates out if sites are not ready.

While not to be unexpected, given the rapid extension in lead times over a short period of time, we are now daily seeing building sites that are not plasterboard ready on the scheduled Delivered to Site (DTS) delivery dates. Some recent examples include sites that haven't yet had a slab poured and are only at the early stages of excavation.

A building site must be "Plasterboard Ready" for a DTS delivery to take place. This includes a requirement for the roof to be installed and that the building is weatherproof (ie closed in) such that the GIB® plasterboard can be kept dry and fully protected from the weather*.

Often there are other outside factors at play that has meant the build is not going as planned, and in the current environment we want to ensure as many customers as possible receive GIB® plasterboard on or around the dates the product is needed. Receiving product earlier than its required ultimately compromises the ability to get GIB® plasterboard to another customer.

As such we are not completing DTS deliveries to any site that is not "Plasterboard Ready" and will not deliver the GIB® plasterboard order to another storage location, as has been asked on occasion.

Therefore, to avoid this situation, if you know a site is not going to be ready on the scheduled DTS delivery date please make contact via your Winstone Wallboards Area Sales Manager to arrange for the delivery date to be rescheduled for when the site will be ready, and we will arrange delivery for around that date.

Please appreciate that it does take time to make order delivery adjustments and we ask that you request any changes at least 5 working days prior to the scheduled delivery date to avoid disappointment.

Getting GIB® plasterboard when it is actually needed will avoid you needing to store product and avoid the potential for damage as well as enabling another customer who needs it to get their GIB® plasterboard sooner.

We thank you in advance for your support and assistance with this.

***Note:** GIB Barrierline® and GIB Weatherline® will also be delivered only at the appropriate phase of the construction cycle. This is for the same reasons mentioned above including to reduce the risk of product damage by minimising the time between delivery and installation.